



Reservations

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- The daily room rate is for single or double occupancy. Includes daily breakfast and welcome drink upon arrival.
- 2 person maximum per suite
- All guests must be 18 years of age or older.
- Check in 14:00 hours / Check out 11:00 hours
- A service charge of 10% will be applied to the final bill when checking out.
- A 50% deposit for your total nights stay is required when making your reservation. No room is guaranteed until the deposit is confirmed.
- High Season & Low Season reservation balance is due in full when checking in.
- New Years, Carnival, and Easter reservation balances are due in full 30 days prior to checking in
- All incidental charges incurred during the guests stay are to be settled at check out.
- Cancellation and No-Show policies go into effect once a reservation is made and a deposit is received. Please see sections regarding cancellations and no-show.

Cancellations

- 31 days prior to check in date – 100% reimbursement “less transaction fees”
- 8 to 30 days prior to check in date – 50% reimbursement
- 7 days or less prior to check in date – No reimbursement

No Show

- A No Show is considered when a guest does not arrive and check-in on the date anticipated.
- The room will be held for 24 hours, after which the reservation will be canceled.
- The cancellation policy is effective in the event of a No Show.